

Coronavirus COVID-19

In light of the recent Coronavirus outbreak, many employers are starting to prepare for the possibility of employees needing to work from home.



Have you Internet?

Whether you are a single employer or a bureau, you will need an internet connection for transmitting files to HMRC.



Are you using a computer other than your work computer?

Where you are using a different computer, BrightPay will need to be installed on that computer. This is a quick download from our website. Then, simply enter the activation key that was included on your invoice. If you can't find this key, we can resend it to you.

Okay, you have an internet connection and a computer with BrightPay installed on it, what about the payroll file(s)?

Are you a single employer?

- **Using your work computer** - You already have the file and need read no further.
- **Using Dropbox or Google Drive as your file save location** - The files will automatically be available to you on any other machine which is also signed in to the shared drive.
- **Using Connect** - You can simply restore your payroll data into your BrightPay software by signing into your Connect account at home through the software.

Alternatively, before leaving the office, simply copy the payroll file to a USB key or email it to yourself.

There are some useful help links at the bottom of this article to help with any of these options.

Are you a payroll bureau?

- **Using Connect** - An Administrator can set relevant payroll staff members up as a user and give them access to the companies that they need to work on. Users can then simply restore the required payroll data into their BrightPay software from their Connect account and also synchronise completed payroll back up to Connect.

Users will be able to log in to their Connect account at home through the software and restore in the latest cloud backup. When you open an employer, Connect will check to see if there is a more up to date version of the employer file, i.e. if the payroll was last updated on a different PC. If a more up to date version is detected, you will have the option to download and use the latest version.

Connect will also notify you if another user is currently working on the same employer. If this is the case, you will have the option to receive an email notification when the remote session is closed, and the other user will also be notified that you are waiting to access the payroll. [Find out more.](#)

- **Using remote desktop** - Log in to your remote desktop as normal. No further action is required.
- **Using a shared drive (e.g. Dropbox)** - Once your PC is logged in to the shared drive and BrightPay's file save location was set as this drive, then all payroll files should be available within your home environment. You may need to browse to the shared file location when opening an employer.

Alternatively, before leaving the office, staff members may wish to save their payroll file(s) to an external drive, then follow the help below on Transferring BrightPay from one PC to another.

Help Articles:

- Restoring from Connect
<https://www.brightpay.co.uk/docs/21-22/brightpay-connect/restoring-from-a-cloud-backup/>
- Restoring from a backup file
<https://www.brightpay.co.uk/docs/21-22/backing-up-restoring-your-payroll/>
- Transferring BrightPay from one PC to another
<https://www.brightpay.co.uk/docs/21-22/installing-brightpay/transferring-brightpay-from-one-pc-to-another/>
- Setting up a user in Connect
<https://www.brightpay.co.uk/docs/21-22/brightpay-connect/assigning-a-new-user-in-brightpay-connect/>