

Case Study

MAC USER DISCOVERS BRIGHTPAY

*How a small accounting firm increased efficiency,
saved time on reports, payslips, and more with
BrightPay Payroll and BrightPay Connect*



At a glance

How BrightPay Improved Numbers-R-Us' Payroll Process



1 Hour +

Saves one hour per client reproducing payroll reports.



Payroll available for Mac OS X

Switched to a payroll software that runs on Mac OS X, freeing up storage and improving the system's performance.

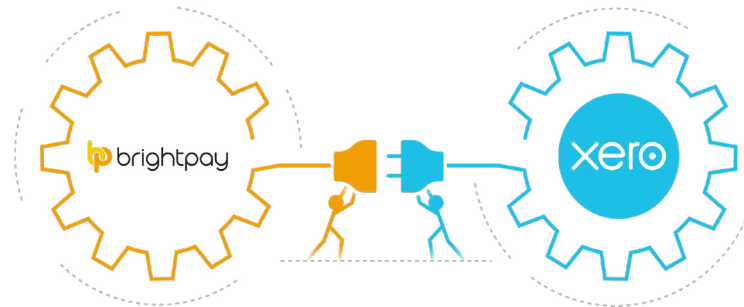


Free Support

Receives support from payroll specialists and by attending free webinars.

Saves 5 Min +

Saves 5 or more minutes per client by sending payslips directly to employees who can access them instantly on their smartphone.



Can now send payroll journals directly to their accounting software with only

1 Click

Introduction

Numbers-R-Us is a bookkeeping, payroll, and consultancy firm based in Stanmore, North-West London. Founded by Howard Sherbourne in 2007, the business began with bookkeeping services before expanding to offering payroll services including auto-enrolment, payroll reports, and Xero training. Similar to many other SMEs, Howard wants the software he uses to not only deliver on functionality but to also help improve his services without a huge added cost or being locked into a long-term contract.

The Search for a Perfect Payroll System

By using a payroll software that couldn't support Mac OS X, Howard had no other option but to install a Windows operating system on his Mac taking up a huge amount of storage on his operating system and impacting the performance of his Mac. Frustrated at how much this payroll software was impacting his ability to complete other tasks, he began to look for a new provider.

With the new tax year looming, Howard began his search for a simple, user-friendly, and effective payroll system which could run on a Mac computer. Through his online search Howard discovered BrightPay. Based on the software features, its Mac usability, and influenced by the many positive reviews of the software, Howard decided to download BrightPay's **60-day free trial**.

Straight away, Howard liked the software for its well-designed and easy-to-use interface, its report functionality, and the support he received from BrightPay's payroll specialists. In addition to this, Howard chose to make use of BrightPay Connect, the optional cloud add-on, immediately seeing the value it could bring to his practice and to his clients.

In Summary

Challenge

- Find a payroll software that can run on Mac OS X
- Increase payroll efficiency
- Provide greater value for clients


Solution

- A payroll software available on Mac OS X desktop
- A payroll software with a greater report functionality and journal integrations
- Benefit from free support including phone and webinars
- Provide clients with an employer self-service portal and employee app to send payslips directly to employees

Why BrightPay?

- Can run on both Windows and Mac
- Includes a comprehensive reports functionality, multiple journal integrations, pension scheme integrations, and free support
- Provides flexibility with BrightPay Connect, its optional cloud add-on that offers a range of payroll and HR functionality and allows instant payslip access for employees

Results and Benefits

- One hour saved on reports per client each pay period
 - 5 minutes per client saved on emailing payslips
 - 1 hour per client saved no longer posting payslips
 - Improved connectivity with accounting software
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Using BrightPay to improve the payroll process

For Mac users, finding software that's fully compatible with the Mac operating system can sometimes be difficult. However, having your various financial tools, including your payroll software, all working smoothly and together on the one system can save you time and hassle. This was Howard's primary motivation when seeking out a new software, but he also quickly realised that he could immediately begin to benefit from BrightPay's other features.

"BrightPay seemed to have the best reviews, so I thought "okay, let's see how it goes". And it's been fantastic."

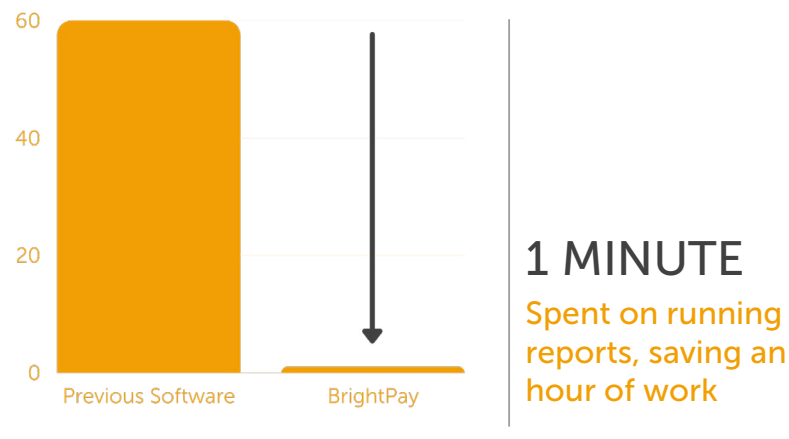
“It's amazing. BrightPay can give me these reports at the press of a button. All I have to do is download them. It literally takes me a minute rather than hour to do them.”

- Howard Sherbourne

Howard's clients through a secure portal so that they can run the reports themselves.

One immediate benefit Howard experienced was BrightPay's report functionality. Each pay period required him to produce numerous reports for different clients. These reports are uniquely customised to the clients' specifications and as a result could take Howard hours to produce. With BrightPay's Report Builder, Howard could create his own report, with the option to choose from hundreds of potential columns. Custom reports can be saved so that he can easily run them each pay period, without needing to create them from scratch every time. Better still, the reports are available online to

SAVE TIME ON REPORTS



Once accustomed to BrightPay, Howard discovered the benefits of the journal integration feature. In his practice, he uses Xero's accounting package. With BrightPay, he could use the integration to instantly send salary information to the corresponding journals in Xero. By no longer having to export, import, and enter figures multiple times, Howard benefited from another time-saving feature that helped to improve his payroll workflow.

Payroll has also become more efficient with the use of **BrightPay Connect**. With it, Howard no longer has to email or post payslips – instead the payslips are automatically delivered to employees through the app at a date chosen by Howard. He saves 5 minutes on clients who required emailed payslips and up to 1 hour on those who required them to be posted. In addition to this, he uses the payroll entry and approval feature, which allows his clients to submit payroll data directly to Howard through the secure portal, as well as add new starters. With the payroll entry and approval feature, Howard knows he always has the most up-to-date information as well as having the assurance that the payroll data has been double-checked.

Coping with the unexpected

Unexpectedly, Howard switched to BrightPay at the same time as the COVID-19 pandemic swept across the UK. At that stage, he had already availed of a 6-week free trial and was confident that the software could provide everything he needed. Howard found that with the **support provided by BrightPay**, he could get to grips with the furlough scheme quickly and continue to support his clients. He particularly found the payroll specialists on BrightPay's phone lines useful, as well as the frequent webinars held on CJRS and its many changes.

“The support is the best support I've known in any software I use! Excellent support is like having an insurance policy. If something goes wrong or if you've got a question, you want the assurance that someone is there to support you.”

- Howard Sherbourne



Discover how to improve your payroll process

To discover more about BrightPay and how it can improve your payroll services and save you time, like it did for Howard, schedule a 15-minute demo with a member of our team today.

[Book a demo](#)[Start a trial](#)